SEPTEMBER NEWSLETTER

5-8

Au
Technology Solutions

NEW OFFICE LOCATION

Au Technology Solutions is very pleased to inform you about the opening of our new office in 6896 Embarcadero Lane, Carlsbad, CA 92011! We will be having our Ribbon Cutting ceremony on **Sept 13th at 3pm**, please feel free to come by and join us for some music, snacks and a raffle!

Compared to our office in Encinitas, this new office will be as efficient and it will offer various solutions to your problems as well as training classes, such as; Windows 10, Microsoft Office, Password Management, and more. The first 15 guests to sign up will be entered in our raffle, stay tuned for more information to come.
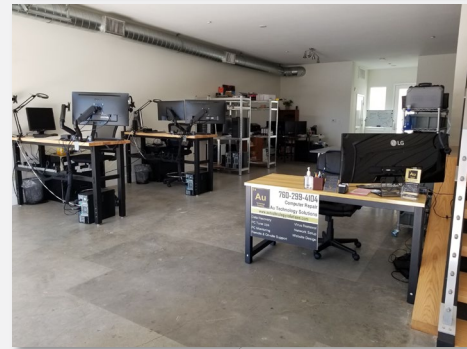
We would be very happy to have you as our guest in our new office and we encourage you to find more about our new services. We hope that the new office of our company creates a milestone by catering to the IT requirements for all of you, our loyal members!

Message from the CEO

"As many of you know, I love computers, gadgets, and all sorts of technology. We have been and hope to continue providing you all the best IT Service in all North County. We have had our ups and downs and are still here, it has been an absolute pleasure to assist you with your IT needs and look forward to many more years of service to come!"

Kevin - President & CEO

New Partnerships:

Microsoft Silver Partner

New Memberships:

PROUD MEMBER OF   CARLSBAD CHAMBER OF COMMERCE

SAY HELLO TO OUR AU TECHNOLOGY SOLUTIONS FAMILY!

"As always, it is my pleasure to continue to provide you with the best service possible including responsive and proactive services that save time and increase security"
- Vianca, Digital Media Manager

"I am excited to bring my database expertise to the team. I look forward to helping everyone, whether it be through our helpdesk, phone call, remote session, or a walk-in"
- Jerel, Data Specialist

"Ever since I was a little wee boy I enjoyed messing with computers. Ever since I got this job, I've grown to hate them (Just kidding). I love helping people fix their issues and working at AU technology Solutions has taught me a lot. The whole team is amazing"
- Andre, IT Specialist

"It has been a pleasure to be a part of the AU Techs team over the past few years. AU Technology Solutions is constantly growing, evolving and innovating; I am excited to continue to do so with the team in the years to come"
- Tannin, Logistics Manager

"I have always been fascinated by computers and how they work. Information technology is a progressive and constantly changing industry, promising a wide range of opportunities and looking forward to seeing where this path takes me"
- Tony, IT Specialist

"I am so excited to be a part of the Au Tech team! I am ready to get to know the Au Tech members and surrounding community. I will be one of the familiar faces here and I am always ready to help!"
- Jeannie, Administrative Assistant

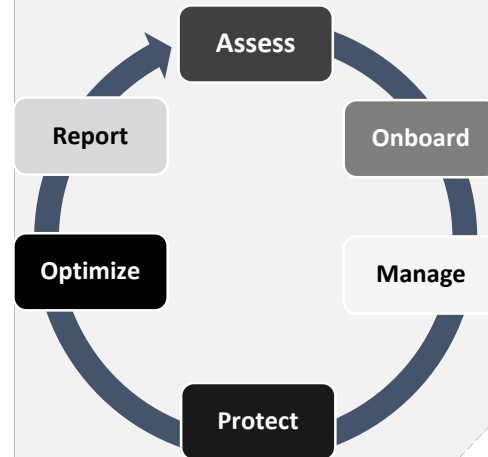"Saving the world, one computer at a time"

MEMBERSHIP NEWS
GOLD MANAGED SERVICES PLAN

Au Technology Solutions, Inc. is now offering the **Gold Managed Services Plan** for both workstations and servers. The cost is $50.00 per workstation and $150.00 per server. Some of the services you will receive with this plan are: Unlimited remote helpdesk support, Discounted onsite and drop off break-fix service, Full system monitoring, Automatic system repairs, and Secure remote access to devices for staff.

In addition to the support from our friendly and responsive team, you will receive a **1TB** Managed Online Backup per device for <u>FREE</u> if you sign up this year!!

There is a constant concern and worry that ransomware will get onto our machines. Crypto Locker is just one of these and newer ones are continuing to appear. The threat of data loss is always on the back of everyone's minds. This is why we at Au Technology Solutions, can help remedy these concerns with our new and improved services, such as; our Gold membership and our Online mail and desktop backup service.

OUR APPROACH

- Assess
- Onboard
- Manage
- Protect
- Optimize
- Report

PRICING NEWS
NEW PRICING

In order to facilitate our transition to serving only our monitoring members, our regular hourly rate has been increased from $140.00 to $150.00.
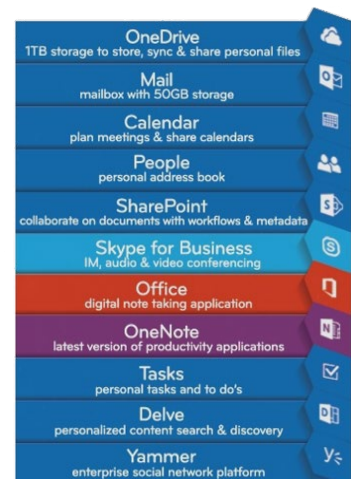
OFFICE 365 NEWS
MAIL HOSTING SERVICES PLAN

Office 365 mail services gives you the ability to get things done on any device, anywhere and at any time. It provides a consistent and fast user experience with access to every task you need to accomplish.

This service provides web-enabled access to email, documents, contacts, and calendar on almost any device including: PC's, Macs, Tablets, iPhones and Android phones.

Additionally, mail hosting services provides: collaboration, guaranteed uptime, rock solid security, flexibility for your business, and finally increases professionalism.

"Saving the world, one computer at a time"